

'Let's Go Towing' Promotion Terms and Conditions

1. General

2. The Promoter is the Caravan Industry Association of Australia Ltd (ABN 70 057 668 041) of 9/10 Hudson Road Albion QLD 4010. The promotional prize partners are NM Insurance of Level 7/99 Walker St, North Sydney, 2060 (ABN 34 100 633 038), CeeJaze Management and Consulting P/L of Level 31, 100 Miller Street, NORTH SYDNEY NSW 2060 (ABN 59 643 270 220) and Tow-Ed of Unit 8, 16-24 Borec Rd, Penrith, NSW, 2750 (92 073 103 456)
3. Information on how to enter and prizes forms part of the terms and conditions of entry. Entry into the Competition is deemed acceptance of these terms and conditions.
4. If there is any inconsistency between these Terms and Conditions and any document that refers to the Competition, these Terms and Conditions will prevail to the extent of the discrepancy or inconsistency.

Who can enter?

5. Entry to the Competition is open to all residents of Australia except employees of the Promoter or promotion partners (NM Insurance, Insurance Advisernet & Tow-Ed / GetAbout Training Services) and their immediate families. Immediate family includes the following: spouse, ex-spouse, defacto spouse, child or stepchild (whether natural or by adoption), parent, step parent, grandparent, step grandparent, uncle, aunt, niece, nephew, brother, sister, step brother, step sister and first cousin.
6. Entrants must be 18 years of age or older as at the date of entry in order to be eligible to enter the Competition.
7. The winners must, at the request of the Promoter, provide satisfactory proof of identity, proof of residency at the nominated prize delivery address and/or proof of entry validity or proof of registration ownership in order to claim a prize. Proof of identification, residency and entry considered suitable for verification is at the discretion of the Promoter. In the event that a winner cannot provide suitable proof, the Promoter shall have no obligations to deliver the prize and the winner will be deemed to forfeit the prize in whole and no substitute prize will be given. In this event, the next best answer will be chosen as the winner.

When to enter

8. The promotion commences on 1 February 2022 at 12:00am AEST and concludes on Thursday 30th June 2022 at 11:59pm AEST (the "Promotional Period"). All entries must be received by the Promoter prior to the close of the Promotional Period.
9. The time of entry will in each case be the time the online entry is received by the Promoter's database, not at the time of transmission by the Entrant.

How to enter

10. To enter this Promotion, Eligible Entrants must complete the following steps:
11. Step 1 - visit <https://www.letsgocaravaninsurance.com.au> and complete an online quote for insurance
12. Step 2 – on completion of the quote, the person will be invited to enter the 'Let's Go Towing' promotion
13. Step 3 - complete all the fields of the entry form', including but not limited to their names, email address, phone number, postcode and date of birth, entry question and insurance renewal date; and
14. Complete the following entry question in 25 words or less: "What is your number one camping tip for other campers", then click "submit" to enter in accordance with these Terms & Conditions of Entry during the Promotion Period (collectively known as the "Entries").

15. Any entry that is made on behalf of an entrant by a third party will be invalid, unless the entrant requires the assistance of a third party to enter due to a disability preventing the entrant from making an entry personally.
16. The Promoter reserves the right to disqualify any entrant who tampers with the entry process in any manner, who submits an entry that is not in accordance with these Terms and Conditions or who has, in the opinion of promoter, engaged in conduct which is fraudulent, misleading, deceptive or generally damaging to the goodwill or reputation of the Promotion and/or Promoter. The Promoter has sole discretion to determine if this clause has been breached by any entrant. The Promoter reserves the right to request whatever documentation it deems necessary to consider if the entrant has breached this clause. An entrant must promptly provide any requested documentation to the Promoter upon request.
17. The Promoter reserves the right in its sole discretion to disqualify any individual who the Promoter has reason to believe has breached any of the Terms and Conditions, or engaged in any unlawful or other improper misconduct calculated to jeopardise the fair and proper conduct of the Competition. All The Promoter's rights to recover damages or other compensation from such an offender are expressly reserved.

Number of Entries permitted

18. Individuals may submit multiple entries throughout the Promotional Period subject to the following conditions:
19. Each entry must be submitted separately and in accordance with the entry requirements (including the Terms and Conditions set out herein); and
20. An entrant can win no more than one prize.

Draw and Notification of winner

21. The entry question answers will be judged on creativity by a special committee convened by the Promoter, the committee will also include one representative from each of the promotional partners. A total committee of 4 people.
22. and they will select 20 "Winners" (20 x "Prize Winners").
23. This is a game of skill and chance plays no part in determining the Winners.
24. Winner's answers will be judged on meeting the criteria of the question, addressing the key question in a creative manner and in 25 words or less.
25. The Winners will be notified no later than 5:00pm on Monday 19th July 2022.
26. The Promoter's decision is final and the Promoter will not enter into correspondence regarding the result.

The Prize

27. The "Prize" 20 x Tow-ED Towing courses valued at AUD\$645 per course.
28. Vouchers are valid for three years; all courses must be booked prior to attendance due to compliance as an RTO. Please see link to Terms and Conditions:
<https://corporate.getabout.edu.au/training/student-information/>
 - a. Venues available are:
 - b. Canberra NSW
 - c. Bathurst NSW
 - d. Coffs Harbour NSW
 - e. Kempsey NSW
 - f. Maitland NSW
 - g. Nowra NSW
 - h. Ourimbah NSW
 - i. Port Macquarie NSW
 - j. Wauchope NSW
 - k. Western Sydney NSW
 - l. Wollongong NSW
 - m. Beenleigh QLD

- n. Cabarlah QLD
- o. Caboolture QLD
- p. Esk QLD
- q. Mackay QLD
- r. Maryborough QLD
- s. Adelaide SA
- t. Hobart TAS
- u. Bayswater North VIC
- v. Bendigo VIC
- w. Geelong VIC
- x. Pakenham VIC
- y. Whittlesea VIC
- z. Perth WA (on request)
- aa. Broome WA (on request)

29. If any particular draw is scheduled on a public holiday, the draw will be conducted on the following business day.
30. The Promoter's decision is final and the Promoter will not enter into correspondence regarding the Competition result or any other decisions the Promoter makes in connection with the Competition.
31. Prizes will be awarded to the person named in the entry. However, in the event of a dispute, prizes will be awarded to the account holder of the entry mechanism used to submit their entry (i.e. mobile phone account holder or Internet Service Provider account holder).
32. Should an entrant's contact details change during the Promotional Period, it is the entrant's responsibility to notify the Promoter. A request to access or modify any information provided in an entry should be directed to the Promoter in writing.
33. Unless otherwise expressly stated, prize values are estimates only and are based on the recommended retail prices at the time of first publication of these Terms and Conditions (inclusive of GST). The Promoter accepts no responsibility for change in prize value between now and the ultimate prize redemption date.
34. Independent financial advice should be sought by the entrants as tax implications may arise as a result of accepting the prize.
35. Prizes cannot be transferred, exchanged or redeemed for cash.
36. It is a condition of accepting the prize that the winner must comply with all the conditions of use of the prize and the prize supplier's requirements. It is the responsibility of the winner to confirm such conditions with the prize supplier or other relevant third parties. The Promoter assumes or accepts no liability or responsibility of whatever nature arising out of or in connection with the winner's failure to comply with all the conditions of use of the prize and the prize supplier's requirements.
37. All prizes must be claimed by 31st August 2022 ("Cut-Off Date"). All winners will be contacted via the contact details they provided via their entry and a prize is claimed once the Promoter receives a reply to the prize-winning correspondence. In the event a winner does not claim the prize by the Cut-Off Date, then the entire prize will be forfeited by the winner and the winner shall have absolutely no entitlement to and shall have no further right to claim the prize.
38. In the event a prize is not claimed within the above time, the prize will be awarded to the next best winner. Each winner will be afforded the same opportunity and equal time limit to claim their prize, until such time, 20 prizes have been awarded.
39. The winner(s) acknowledges and accepts that activities that form part of the prize are inherently dangerous and may result in death, injury, incapacity, damage to property or

other losses. The Promoter is not liable or responsible for any acts of god, such as adverse weather conditions or industrial action or civil commotion that may take place.

Further Terms and Conditions

40. If for any reason the Competition is not capable of running as planned, including (without limitation) due to system breakdowns caused by computer virus, bugs, tampering, unauthorised intervention, fraud, technical failures, vandalism, power failures, tempests, natural disasters, acts of God, civil unrest, strike, war, act of terrorism, epidemic or pandemic or any causes beyond the reasonable control of the Promoter, , the Promoter reserves the right in its sole discretion to take any action that may be available, including without limitation to cancel, reschedule, terminate, modify or suspend the Competition, subject to any direction given under relevant State Regulation.
41. If a prize is unavailable, for whatever reason, the Promoter reserves the right to substitute the prize for a prize of equal or similar value, subject to the relevant State and Territory legislation. Each prize must be taken and no compensation will be payable if a winner is unable to use or take the prize as stated.
42. If the prize includes attendance at an event which is cancelled for any reason beyond the control of the Promoter, including due to pandemic, epidemic, public or government health order or illness of a performer, the Promoter may (but is not obliged to), in its sole and absolute discretion, take any action set out under clause 41) or clause 42) .
43. The Promoter will make reasonable efforts to deliver all Prizes to the addresses provided by Competition entrants. If a prize is returned to the Promoter because it could not be delivered to the address provided, the Promoter provides no warranty or guarantee that it will be able to resend the prize to the prize winner. The Promoter, its Related Body Corporate (as defined under the *Corporations Act 2001* (Cth)) and its associated agencies will not be liable under any circumstances for any loss or damage to or delay in transit of prizes.
44. As part of the terms of entry to the Competition, the winner gives express consent and permission to the Promoter and its Related Body Corporate and associated agencies to record, photograph, film the image, voice and the process of Competition (including acceptance of prizes by the winners) and to use such recording, photos, videos, films, images or voice in any manner in its absolute discretion including but not limited to the marketing and promotion of any of the goods or services provided by the Promoter or any of its Related Body Corporate and associated agencies in any media whatsoever throughout the world and the winner acknowledges and agrees that he or she will not be entitled to any fee to any of such use.

Limitation of Liability

45. The winners may have the benefit of consumer guarantees and business rights and protections under the Australian Consumer Law in the *Competition and Consumer Act 2010* (Cth) (Australian Consumer Law). Otherwise, to the maximum extent permitted by law, all terms, conditions or warranties that would be implied into these Terms and Conditions in respect of the supply of any goods or services by the Promoter under any law or statute or custom or international convention are expressly excluded.
46. Subject to clause 44, the Promoter shall not be liable for any loss (including but not limited to indirect, economic or consequential loss) or damage whatsoever and howsoever caused which is suffered or incurred by a winner including in relation to any personal injury suffered or sustained in connection with any prize/s (including without limitation due to attendance at an event or travel undertaken when there is any current health warning, epidemic or pandemic declared which would apply to or could be considered to impact, effect or apply to the relevant event or travel) except for any liability which cannot be excluded by law.
47. The Promoter provides no warranty whatsoever as to the completeness, correctness or accuracy of any information provided for the purpose of or in connection with the Competition. The entrants accept and acknowledge that the Promoter is not liable or

responsible for any incorrect, incomplete or inaccurate information howsoever caused, including but not limited to those caused by the entrants or for any of the equipment, device or programming used, associated with or utilised in this Competition, or those caused by any technical error, omission, interruption, deletion, defect, delay in operation or transmission, communications line or telephone, mobile or satellite network failure, theft or destruction or unauthorised access to or alteration of entries or any combination thereof that may occur in the course of the operation or administration of the Competition.

Entry details and privacy

48. By entering into the Competition, the entrants agree and acknowledge that they will be required to provide certain personal information about them, including but not limited to their full names, date of birth, addresses, contact numbers and emails and full names and contact numbers. The entrants hereby consent to the provisions of such information to the Promoter for the limited purpose of conducting and administering the Competition, subject to compliance with laws and in accordance with these Terms and Conditions. If the entrants do not agree to the collection and use of their personal information for the purpose of conducting and administering the Competition, they are not allowed to enter the Competition.
49. The Promoter collects information about entrants, including but not limited to their names and contact details which the entrants provide when registering or using services of the Promoter as well as information from data houses, social media services, affiliates of the Promoter and other entities the entrants deal or interact with for example by using their services. The entrant consents to the Promoter using the information collected in the manner set out in these Terms and Conditions and subject to compliance with the law.
50. The entrants consent and agree to the Promoter disclosing the information collected to its Related Entities and Related Body Corporates. The Promoter may contact the entrants (including by email and SMS) for the purposes set out in these Terms and Conditions and at any time. The Promoter may also disclose the information to its service and content providers. The Promoter may disclose the entrants' personal information to the relevant government or regulatory authorities if they are a prize winner or otherwise as required by law.
51. In addition, the entrants may opt in to give permission and consent to the Promoter providing the entrants' details to the companies listed below (the Recipients) to use the information collected for the purposes set out in the respective companies' privacy policies and as otherwise described in these Terms and Conditions:
52. Caravan Industry Association of Australia Ltd (ABN 70 057 668 041) of 9/10 Hudson Road Albion QLD 4010. Email: privacy@caravanindustry.com.au.
53. If the entrants opt in to provide consent and permission to the Promoter to use the information collected for purposes set out above, the entrants hereby acknowledge and agree that they have read and understood the Privacy Policy of the Promoter set out in the Promoter's website www.caravanindustry.com.au/privacy-policy ("Privacy Policy"), which Privacy Policy is deemed to have incorporated by reference into these Terms and Conditions, as well as the privacy policies of the Recipients set out in clause 50.
54. All entries (including but not limited to the information collected therefrom) become the property of the Promoter (with the exception of any intellectual property rights comprised therein), the Promoter may use the entrant's names, addresses and telephone numbers for future promotional, marketing and publicity purposes in any media worldwide without notice and without any fee being paid.